

Message from Student Affairs to DCTC students – DCTC Student Updates | April 6, 2020

From: DCTC Student Affairs <anne.johnson@dctc.edu>

Sent: Monday, April 6, 2020 3:00:57 PM

To: Students

Subject: DCTC Student Updates 04.06.2020

WELCOME BACK!

Dear Student,

In case you missed it, President Berndt shared a welcome back video message

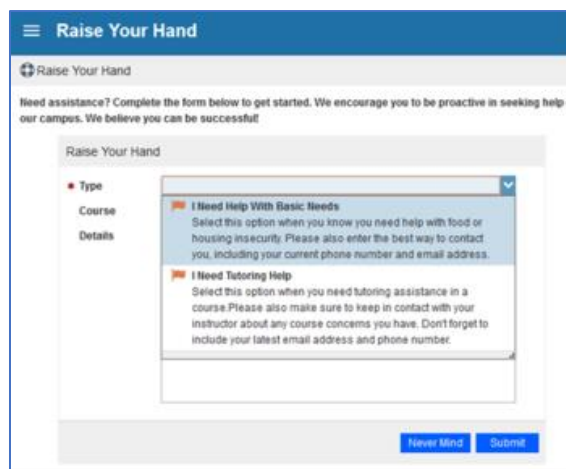
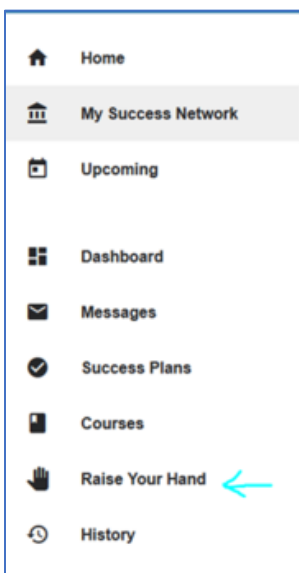
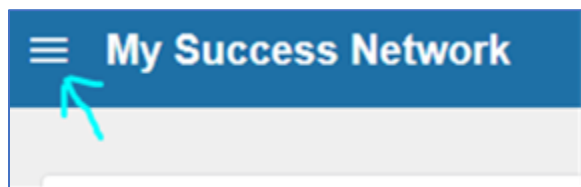
<https://youtu.be/yxrsrSUxN-Q>

ACADEMIC AFFAIRS

As you transition back into your classes, please let us know if we can assist you. If you need help with tutoring or basic needs such as food, shelter, and financial help), you can use the Raise Your Hand feature within Starfish. Your request is sent to one of our staff members who will follow up with you.

To [log into Starfish, go here.](#)

Follow these screen shots to ask for assistance:



CAMPUS OPERATIONS

- Computer labs for students are available in 2-300. The Center for Student Success has temporarily been closed so we can manage computer use and student traffic flow into DCTC. The computers in 2-300 are cleaned after each use.
- The Lunch Box food has been moved to the Enrollment Services Center. Please encourage students to stop by if they need food. For community resources and more selection in food please refer students to the following site: Office of Social Navigation or Chris Tran.
- Bookstore – To ensure the safety of all, the DCTC Bookstore will be closed to the public beginning next week, until further notice. Staff will continue to monitor emails and website orders remotely, and will return to campus as needed to process orders and meet the needs of students and staff. Books for summer courses are still scheduled to go on sale April 27th.
- Please email the Bookstore at Bookstore@dctc.edu with any concerns. The website is open 24/7 for orders at www.dctcbookstore.com.

TECHNOLOGY SUPPORT

- Students who cannot access a computer or smart device with internet capability at home can contact us at it@dctc.edu to request a Chromebook on loan. Limited supplies are available!
- Technology support resources can be found on our DCTC website at <https://www.dctc.edu/support-services/technology-services/>
- Academic & Student Affairs at Minnesota State has additional student technology resources at <https://asanewsletter.org/academic-continuity-students>
- Eduroam Wireless Service reminder:
 - Students can access EduRoam wireless services at locations that are a member of the EduRoam wireless network as part of a higher education consortium. EduRoam is an educational consortium around seamless access to wireless network segments as persons move among Eduroam “joined” MN State college and universities.
 - EduRoam wireless “hotspot” location can be found at <https://www.incommon.org/eduroam/eduroam-u-s-locator-map/>

How it works: When on campus, any “personal” technology hardware (computer / cellphone) that uses wireless will need to access the “eduroam” wireless network

- On your device, select “**Eduroam**” from the list of available Wi-Fi networks.
- You will be prompted to sign onto the network. Enter the following for credentials:
Username: StarID@minnstate.edu or StarID@go.minnstate.edu (for example, ab1234cd@minnstate.edu)
Password: your StarID password.
- You may be prompted to accept a security certificate. If this happens, verify that the certificate is from radius.mnstate.us. If so, click OK to accept.
- More information can be found at <https://minnstate.edu/system/its/>

Please know that DCTC remains committed to your success. We are ready to assist you with completing this semester and are looking forward to a summer session and fall semester with more great classes available for you! Please don't hesitate to reach out to us.

